

PRIVACY POLICY

Mount Carmel Ministries respects and is committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

SECURITY POLICY

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

REFUND POLICY

All Mount Carmel online sales are final and no refunds are given.

SHIPPING POLICY

Please be assured that your items will ship out within a week of purchase. We determine the most efficient shipping carrier for your order. The carriers that may be used are U.S. Postal Service (USPS) or FedEx ground.

PLEASE NOTE: Out of state orders will not be charged sales tax. In state orders will be charged 7.375% sales tax. If you want to place a tax exempt order please call our office at (800) 793-4311 as it is not possible to place a tax exempt purchase online.